



Each rug is handcrafted, signifying  
an effortlessly imperfect finish.

Rugs are an investment piece of every home;  
therefore, it is essential to take care of  
them to ensure their longevity.

Rug Care Card  
WOOL

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## Natural Characteristics

- Its high wool content means your rug will be prone to shedding.
- Shedding should subside a little, regular vacuuming on a low setting, with raised brushes keeps your rug looking new. Avoid damaging strong rotating heads.
- Organic natural material can appear in raw undyed wool and experience loose tufts of yarn.
- If piling or matting occurs, simply fix it by trimming the area with scissors.
- You may find an initial wool odour; this will subside over time. Airing your space will fast-track this.

## Care

- Accidents always happen, the key is to act fast.
- Blot spills with clean undyed cloth or paper towel.
- Ensure all excess liquid is removed, carefully scrape heavier spills.
- Mix one part wool safe detergent, two part warm water
- Blot stain with mixture and a clean cloth.
- If stain persists, contact a professional cleaner who's worked with handmade rugs.
- Regular rotation and avoid direct sunlight on your rug, to protect from fading.
- A rug underlay will improve the lifespan and avoid slippage.

### **FLAT WEAVE:**

- Perfect for high traffic areas.
- Small yarn shedding/pop-ups can occur, simply trim back and vacuum.

### **LOOSE KNIT WEAVE:**

- Best for low – medium traffic areas.
- Occasionally loose threads appear, yarn pop ups are not a manufacturing fault, just a characteristic of this weave. Remember your rug is hand woven, not machine made. Never pull pop-ups, simply trim or push through and reinforce with fabric glue.

## Protect

- Fiber ProTector is a protection treatment for stains, UV damage and bacteria.
- Visit [tribehome.com.au/protect-your-rug](http://tribehome.com.au/protect-your-rug)

Spills may contain chemicals and ingredients which can damage your rug.

If you are hesitant, contact a professional carpet cleaner. The above information is a guide only.

Tribe Home does not take responsibility for damage made to a rug by user or a paid cleaner.

For more information, please refer to [www.tribehome.com.au](http://www.tribehome.com.au)